AMENDED IN ASSEMBLY MAY 16, 2000 AMENDED IN ASSEMBLY JULY 8, 1999 AMENDED IN SENATE MAY 28, 1999 AMENDED IN SENATE MARCH 8, 1999

SENATE BILL

No. 87

Introduced by Senator Escutia

December 7, 1998

An act to add Section 14005.24 14005.31 to the Welfare and Institutions Code, relating to health.

LEGISLATIVE COUNSEL'S DIGEST

SB 87, as amended, Escutia. Medi-Cal: eligibility eligibility eligibility eligibility.

Existing law provides for the Medi-Cal program, administered by the State Department of Health Services, under which qualified low-income persons are provided with health care services.

This bill would provide that, to the extent permitted by federal law and in accordance with the requirements of the bill, a child under 19 years of age shall be presumptively eligible for medically necessary Medi-Cal services.

Under existing law, one of the bases for eligibility is the receipt of CalWORKs benefits.

This bill would provide for a rebuttable presumption of Medi-Cal eligibility for Medi-Cal beneficiaries whose CalWORKs benefits have been terminated. It would also provide for eligibility redetermination procedures governing

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cases in which the CalWORKs benefits of Medi-Cal beneficiaries have been terminated.

Because each county is required to administer Medi-Cal eligibility determination provisions, the bill would constitute a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement, including the creation of a State Mandates Claims Fund to pay the costs of mandates that do not exceed \$1,000,000 statewide and other procedures for claims whose statewide costs exceed \$1,000,000.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to these statutory provisions.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no-yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. (a) The Legislature finds and declares 2 all of the following:
- 3 SECTION 1. Section 14005.31 is added to the Welfare 4 and Institutions Code, to read:
- 5 14005.31. (a) When aid to a family under Chapter 2
- 6 (commencing with Section 11200) is terminated, family 7 members shall be presumed eligible for benefits under
- 8 this chapter pursuant to Section 14005.30, unless the
- 9 county has information that clearly demonstrates either
- 10 of the following:
- 11 (1) Family members are eligible under this chapter 12 pursuant to other provisions of law.
- 13 (2) A circumstance exists that requires termination of 14 Medi-Cal eligibility.
- 15 (b) The presumption of Medi-Cal eligibility provided
- 16 for in subdivision (a) shall be deemed a redetermination 17 of the Medi-Cal eligibility, unless the presumption is
- 18 rebutted. Failure to submit a CalWORKs reporting form

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shall not in itself rebut the presumption of eligibility provided under subdivision (a).

- (c) When an individual's basis of eligibility for benefits 4 under this chapter changes from the receipt of aid under 5 Chapter 2 (commencing with Section 11200) to any other 6 basis, including that of being presumed eligible in accordance with subdivision (a), there shall not be a period of ineligibility for the receipt of Medi-Cal benefits.
- (d) The department shall, in consultation with the 10 counties and representatives of consumers, care plans, and Medi-Cal providers, prepare a simple, 12 clear, consumer-friendly notice to be used by the 13 counties, in order to inform beneficiaries eligible in 14 accordance with subdivision (a) that their Medi-Cal 15 benefits will continue. The notice shall include all of the 16 *following:*

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- (1) Medi-Cal benefits will continue even though aid 18 under Chapter 2 (commencing with Section 11200) has been terminated.
- (2) The beneficiary shall be required to submit a status report as defined in subdivision (i). The first report shall be due in three months in order for benefits to continue 23 after a period of three months. The notice shall contain 24 the specific date on which the first status report is due. A 25 copy of a status report form shall be included with the notice.
 - (3) A telephone number to call for more information.
- (e) The department shall adopt a mechanism 29 distinguish between cases of persons eligible for Medi-Cal 30 benefits under Section 14005.30 pursuant to subdivision 31 (a) and those whose eligibility under that section is due 32 to other reasons. The mechanism shall be adequate to inform managed care plans, in a timely manner, of the 34 fact that a beneficiary's basis for Medi-Cal eligibility has 35 changed to that described in subdivision (a) and about 36 the actions that will be required to be taken, and the 37 timeframes for taking these actions, in order for eligibility 38 to continue beyond the first status report required under 39 paragraph (2) of subdivision (d). This mechanism shall 40 include a method of informing managed care plans, when

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applicable, that the 30-day period of eligibility provided for in subdivision (h) has commenced.

- (f) (1) During the first three months in which an individual receives Medi-Cal benefits in accordance with subdivision (a), the county shall undertake outreach efforts to beneficiaries in order to maintain the most up-to-date home addresses, telephone numbers, other necessary contact information and to encourage timely submission of status reports. In implementing this 10 subdivision. county mav collaborate with community-based organizations, so long as confidentiality is protected.
- (2) Every contract between the department and a 14 managed care plan shall contain the15 requirements:
- (A) Each plan shall communicate with its enrollees, in 17 writing, via telephone, or through the plan's provider and 18 point-of-service networks, in order to maintain current enrollee contact information and to encourage timely 20 submission of status reports. The duty to encourage shall submission of status reports 22 contacting beneficiaries both prior to the date when a 23 report is due and upon notification by the department 24 that the 30-day period of eligibility subsequent to the 25 failure to submit a timely or completed status report, as provided for in subdivision (h), has commenced.
- (B) Each plan shall also share updated information 28 with the county on a monthly basis.
- (3) The department and each county 30 incorporate, timely manner, in а updated contact information received from managed care plans pursuant 32 to paragraph (2) into the beneficiary's Medi-Cal case file and into all systems used to inform beneficiaries of their 34 enrollee status, unless there is reason to believe the contact information received is not accurate.
- (g) Unless immigration status has changed, 37 beneficiary eligible in accordance with subdivision (a) shall not be required to supply any documentation with 39 his or her status reports. This subdivision shall not, 40 however, affect the authority of the department to verify

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eligibility through other means or to request documentation if the county has facts clearly conflicting with information provided in the status report. The department may conduct random sampling of eligibility.

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- (h) (1) If a beneficiary eligible in accordance with subdivision (a) fails to provide the status report at the end of the first three months as required under paragraph (2) of subdivision (d), or the report is incomplete, the beneficiary shall remain eligible for a period of 30 days, 10 during which his or her eligibility shall be redetermined. If the beneficiary submits a completed status report within this 30-day period, it shall be deemed to have been 12 13 submitted in а timely manner for purposes 14 determining eligibility.
- (2) (A) A county shall, during the 30-day period of 16 eligibility provided for in paragraph (1), make every reasonable effort to gather information available to the 18 county that is relevant to the beneficiary's Medi-Cal eligibility. Sources for these eligibility redetermination 20 efforts shall, whenever feasible, include, but are not 21 limited to, an open or recently closed Medi-Cal, CalWORKs, or Food Stamp program case file of the 23 beneficiary or of any of his or her family members, and 24 the 'New Hires Registry' compiled by the Employment 25 Development Department.
- (B) If a county cannot obtain information necessary to redetermine eligibility pursuant to subparagraph (A), 28 the county shall, either directly or in collaboration with community-based organizations so long as confidentiality 30 is protected, attempt to reach beneficiaries, during times which shall include evenings and weekends, in order to obtain this information.
- (C) If a county's efforts pursuant to subparagraphs (A) 34 and (B) to obtain the information necessary redetermine eligibility have failed, the county shall send 36 a blank quarterly report form to a beneficiary who did not return the form and a copy of the incomplete form with the missing information highlighted to a beneficiary who returned an incomplete form. The county shall accompany the forms with a simple, clear,

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consumer-friendly cover letter developed the department in consultation with the counties and 3 representatives of consumers, managed care plans, and providers, which shall explain why the status report is 5 necessary, that it is not necessary to be receiving 6 CalWORKs benefits to receive Medi-Cal benefits, and that even persons who are employed can receive Medi-Cal benefits. The cover letter shall include a telephone number to call in order to obtain more 10 information. A beneficiary shall have 20 days from the date the form is mailed pursuant to this subparagraph to respond. Failure to respond prior to the end of this 20-day 12 period shall not impact his or her Medi-Cal eligibility. 13

- (3) If, within 20 days of the date of mailing of a form 15 to the beneficiary pursuant to subparagraph (C) of 16 paragraph (2), a beneficiary does not submit the status report or submits an incomplete report, the county shall 18 send the beneficiary a written notice of action stating that 19 his or her eligibility shall be terminated 10 days from the 20 date of the notice and the reasons for that determination, unless the beneficiary submits a completed report prior to the end of the 10-day period.
- (i) (1) When a beneficiary's aid under Chapter 2 23 24 (commencing with Section 11200) is terminated, and the 25 county has information clearly demonstrating that the 26 beneficiary is no longer eligible for Medi-Cal benefits 27 under this chapter, the beneficiary shall remain eligible 28 for benefits for a period of 30 days, during which his or her 29 eligibility shall be redetermined. *If* the beneficiary 30 submits a completed status report, as provided under subparagraph (C) of paragraph (2), within this 30-day period, the status report shall be deemed to have been submitted timely manner for purposes 33 in a determining eligibility. 34
- (2) (A) A county shall, during the 30-day period of 36 eligibility provided for in paragraph (1), make every reasonable effort to gather information available to the county that is relevant to the beneficiary's Medi-Cal eligibility. Sources for these eligibility redetermination efforts shall, whenever feasible, include, but are

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limited to, an open or recently closed Medi-Cal, CalWORKs, or Food Stamp program case file of the beneficiary or of any of his or her family members, and the "New Hires Registry" compiled by the Employment 5 Development Department.

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- (B) If a county cannot obtain information necessary to redetermine eligibility pursuant to subparagraph (A), the county shall, either directly or in collaboration with community-based organizations so long as confidentiality 10 is protected, attempt to reach beneficiaries, during times which shall include evenings and weekends, in order to obtain this information.
- 13 (C) If a county's efforts pursuant to subparagraphs (A) 14 and (B) to obtain all of the information necessary to redetermine eligibility have failed, the county shall send 15 16 a status report form to the beneficiary highlighting the missing information. The county shall accompany the 17 18 form with a simple, clear, consumer-friendly cover letter developed by the department in consultation with the 20 counties and representatives of consumers, care plans, and providers, which shall explain why the 21 status report is necessary, that it is not necessary to be benefits receiving CalWORKs to receive Medi-Cal 24 benefits, and that even persons who are employed can 25 receive Medi-Cal benefits. The cover letter shall include a telephone number to call in order to obtain more information. A beneficiary shall have 20 days from the date the form is mailed pursuant to this subparagraph to respond. Failure to respond prior to the end of this 20-day period shall not impact his or her Medi-Cal eligibility.
- (3) If, within 20 days of the date of mailing of a form 32 to the beneficiary pursuant to subparagraph (C) of paragraph (2), a beneficiary does not submit the status 34 report or submits an incomplete report, the county shall 35 send the beneficiary a written notice of action stating that 36 his or her eligibility shall be terminated 10 days from the date of the notice and the reasons for that termination, 38 unless the beneficiary submits a completed status report 39 prior to the end of the 10-day period.

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(j) For purposes of this section, "status report" means the reaffirmation of eligibility required to be provided in accordance with Section 14012. The status report form shall contain simple questions that will provide sufficient 5 information to determine whether the beneficiary is eligible for benefits under any *Medi-Cal eligibility* category.

- (k) The Legislature finds and declares that the provisions of this section are necessary to meet the federal continued 10 requirements for federal financial participation.
- SEC. 2. Notwithstanding Section 17610 13 Government Code, if the Commission on State Mandates 14 determines that this act contains costs mandated by the reimbursement to local agencies 15 state. and school 16 districts for those costs shall be made pursuant to Part 7 (commencing with Section 17500) of Division 4 of Title 17 18 2 of the Government Code. If the statewide cost of the 19 claim for reimbursement does not exceed one million 20 dollars (\$1,000,000), reimbursement shall be made from the State Mandates Claims Fund. 21
- (1) The Medi-Cal program is an important program 23 for providing health care coverage to low-income Californians and currently covers approximately 20.4 percent of California's children.
 - (2) In 1997, 18.8 percent of California's children, or 1.85 million children, were uninsured, a rate that is substantially higher than in the rest of the nation.
 - (3) Between 1995 and 1997, the percentage of California's children who were uninsured increased. This was due to the fact that Medi-Cal coverage for children declined faster than job-based coverage increased between 1995 and 1997.
 - (4) There are currently 824,000 uninsured children who are eligible for Medi-Cal.
 - (b) (1) It is therefore the intent of the Legislature, to encourage and assist families in signing up their children for the Medi-Cal program.
- (2) It is also the intent of the Legislature to grant 39 children presumptive eligibility for the Medi-Cal

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program in order to facilitate the provision of services to needy children.

- (3) It is the further intent of the Legislature that families use presumptive eligibility to provide immediate services to their children but that they also complete the Medi-Cal application form in a timely manner so that their children can establish a relationship with a regular doctor and receive ongoing preventive care through regular check-ups.
- 10 SEC. 2. Section 14005.24 is added to the Welfare and 11 Institutions Code, to read:
 - 14005.24. (a) To the extent permitted by federal law and this section, a child under 19 years of age shall be presumptively eligible for benefits under this chapter.
 - (b) A qualified entity, as defined in subdivision (c), may determine that a child under 19 years of age is presumptively eligible for medically necessary services under this chapter, if the qualified entity determines, without verification, that the child's family income does not exceed the amount permitted for Medi-Cal eligibility. When a child has been determined to be presumptively eligible under this subdivision, the child's parent or guardian shall have until the end of the month following the month presumptive eligibility is granted to submit a complete Medi-Cal application. If an application is submitted during this time period, the child's presumptive eligibility shall not be terminated until a final Medi-Cal eligibility determination has been made by the county.
 - (c) For purposes of this section, "qualified entity" means traditional children's health care providers, including pediatricians and health professionals who deliver services in community health centers.
- 34 (d) A child may be determined eligible under this section no more than once per calendar year.